Community Resources Guide

Emergency/Crisis

Andrews Center Crisis Hotline (24/7) Phone: 1-877-934-2131

National Suicide Prevention Lifeline (24/7) Phone: 1-800-273-8255 or 1-800-273-TALK

Website: http:[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org/)

East Texas Crisis Center Address: 2401 Old Noonday Road Tyler, Texas

Phone: 903-509-2526

24 hour hotline: 1-800-333-0358

Crisis Centers of Anderson & Cherokee Counties Address: 700 E. Cherokee

Jacksonville, Texas Phone: 903-586-9118

1-800-232-8519

ETCADA 24/7 Crisis Hotline Phone: 1-800-832-1009

ETMC Behavioral Health 24-Hour Crisis Hotline Phone: 903-566-0088 or 1-800-566-0088

Behavioral Health Centers

Andrews Center (Behavioral Healthcare System) Address: 2323 W. Front

Tyler, Texas 75702

Website: [www.andrewscenter.com](http://www.andrewscenter.com/) Phone: 903-535-7379 or 903-597-1351

Email: swomack@andrewscenter.com dhosch@andrewscenter.com

UT Behavioral Health Address: 4101 University Blvd Tyler, Texas

Phone: 903-266-2200

<https://uthealthbehavioral.com/>

Glen Oaks Hospital 301 E. Division St.

Greenville, Texas 75401

903-454-6000

glenoakshospital.com

Department of State Health Services Website: [www.dshs.state.tx.us/mhsa/yes](http://www.dshs.state.tx.us/mhsa/yes)

Counseling Services STAR Program

Address: 913 N. Jackson Jacksonville, Texas

Phone: 903-586-3175 (24 hour line)

Crisis Hotline: 1-877-811-1289 jjohnson@access-center.org

Alethia Counseling Tyler Office

7925 S Broadway Ave #820

Tyler, TX 75703

Phone: (903) 561-8955

https://[www.alethiacounseling.com/](http://www.alethiacounseling.com/)

American Counseling & Testing Services Phone: 903-534-9131

Clinical Associates of East Texas Address: 2010 Sybil Lane

Tyler, Texas

Phone: 903-596-8118

East Texas Mental Health Associates Address: 5620 Old Bullard Road Tyler, Texas

Phone: 903-534-4854

Tyler Counseling & Assessment Center Address: 1121 E SE Loop 323

Tyler, Texas

Phone: 903-581-0933

Drug and Alcohol Assistance

Al-Anon and Al-Ateen Meetings run simultaneously Fridays @ 7:00PM

Episcopal Church (classroom behind sanctuary) Address: Jan & DeCharles Street

Tyler, Texas

Ages 10-18 years old Contact: John Branham 903-372-6120- cell

903-561-4302- work

Drug & Alcohol Testing Compliance Services Address: 4807 Old Jacksonville Hwy.

Tyler, Texas

Phone: 903-534-3893

East Texas Council on Alcohol and Drug Abuse Address: 708 Glencrest Lane

Longview, Texas Phone: 903-753-7633

24/7 Assistance: 1-800-441-8639 Children’s Advocates

Children’s Advocacy Center of Smith County Address: 2210 Frankston Hwy.

Tyler, Texas

Website: [www.cacsmithcounty.org](http://www.cacsmithcounty.org/) Phone: 903-533-1880 ext.20

CASA for Kids of East Texas Address: 318 E. Fifth

Tyler, Texas

Phone: 903-597-7725

Texas Child Protective Services Website: [www.txabusehotline.org](http://www.txabusehotline.org/) Phone: 1-800-252-5400

\*\* If the child is in immediate danger, call 911

Family Assistance

ACCESS- Anderson & Cherokee County Community Enrichment Services Address: 5656 N. Jackson St.

Jacksonville, Texas Phone: 903-589-9000

Website: [www.accessmhmr.org](http://www.accessmhmr.org/)

First United Methodist Church Mission House Phone: 903-521-5711

Health Clinic

Address: 307 West Cain Street Bulard, Texas

Phone: 903-894-0109 (call for a medical appointment)

Food Pantry and Clothes Closet Address: 226 S. Phillips Street Bullard, Texas

Good Samaritan Outreach Center Address: 1432 E Gentry Pkwy Tyler, Texas 75702

Phone: 903-592-0868

HOPE

Address: 595 S. Ragsdale Jacksonville, Texas Phone: 903-586-7781

The Mission

Address: 209 S. Patton Street

Jacksonville, Texas Phone: 903-586-2911

PATH (People Attempting to Help) Address: 402 W. Front

Tyler, Texas

Phone: 903-597-7284

St. Vincent DePaul Address: 1023 Corinth Road Jacksonville, Texas

Phone: 903-586-4538

Grief Support

The Compassionate Friends Address: P.O. Box 9714 Tyler, Texas

Phone: 903-258-2547

Website: [www.tylerTFC.org](http://www.tylertfc.org/)

Medical and Dental Assistance

Medicaid Website: <http://www.hhsc.state.tx.us/medicaid/>

Bethesda Clinic

Address: 409 W. Ferguson Tyler, Texas

Phone: 903-596-8353 ext.127

Email: info@bethesdaclinic.org

Legal Aid

CASA for Kids of East Texas Address: 318 E. Fifth

Tyler, Texas

Phone: 903-597-7725

Lone Star Legal Aid of Tyler (low cost/free) Address: 110 N. College, Suite 302

Tyler, Texas

Phone: 903-595-4781

1-800-248-0048

Parent Education

Parent Services Center, Inc.

Address: 4411 Old Bullard Road, Suite 602 Tyler, Texas

Phone: 903-595-2235

Email: info@parentservicescenter.org

Website: <http://parentservicescenter.org/classes.html>

Parent Support Groups

ADHD Support Group- Parent Services Center, Inc. Advance Registration required- call 903-595-2235 1st Thursday of each month: 6:00-7:00PM Address: 4411 Old Bullard Road, Suite 602

Autism Support Group- Parent Services Center, Inc. Advance Registration required- call 903-595-2235 1st Tuesday of each month: 6:00-7:00PM

Our Savior’s Lutheran Church Address: 4900 Kinsey

Sheriff’s Offices

Smith County Sheriff’s Office Address: 227 N. Spring Street Tyler, Texas

Office Hours: 8:00AM-5:00PM Phone: 903-590-2600

Cherokee County Sheriff’s Office

Address: 272 Underwood Rusk, Texas

Phone: 903-683-2271

Social Security Administration

Address: 5509 Donnybrook Ave. Tyler, Texas 75703

Phone: 903-561-8632